

Settlement Agreement

For Customer Complaints

This Settlement Agreement (the "Agreement") is entered into on this ____ day of _____, 20__, by and between:

Customer: _____

Address: _____

Company: _____

Address: _____

1. Recitals

WHEREAS, the Customer has made certain complaints against the Company regarding _____; and

WHEREAS, the parties desire to resolve such complaints without admission of fault or liability.

2. Settlement Terms

- The Company agrees to provide the following resolution: _____
- The Customer agrees that the above satisfies and settles all claims related to the complaint.

3. Release

The Customer hereby releases and discharges the Company from all claims, demands, and liabilities arising from or related to the above-mentioned complaint.

4. Confidentiality

The terms of this Agreement shall remain confidential unless disclosure is required by law.

5. Entire Agreement

This Agreement contains the entire understanding between the parties relating to the subject matter hereof.

6. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of _____.

IN WITNESS WHEREOF, the parties hereto have executed this Settlement Agreement as of the date first written above.

Customer Signature

Date: _____

Company Representative Signature

Date: _____