

Client Satisfaction Survey

Client Name

Email Address

Consulting Engagement/Project Name

Date of Survey

1. Overall Satisfaction

How satisfied are you with the overall consulting engagement?

- 1 ☐
- 2 ☐
- 3 ☐
- 4 ☐
- 5 ☐

(1 = Very Dissatisfied, 5 = Very Satisfied)

2. Consulting Team Performance

Rate the performance of the consulting team in the following areas:

Professionalism

- 1 ☐
- 2 ☐
- 3 ☐
- 4 ☐
- 5 ☐

Technical Expertise

- 1 ☐
- 2 ☐
- 3 ☐
- 4 ☐
- 5 ☐

Communication

- 1 ☐
- 2 ☐
- 3 ☐
- 4 ☐
- 5 ☐

3. Engagement Process

How would you rate the clarity of the engagement process?

- 1 ☐
- 2 ☐
- 3 ☐
- 4 ☐
- 5 ☐

4. Deliverables

Were the deliverables provided on time and as expected?

Select 

Quality of deliverables

- 1 ☐
- 2 ☐
- 3 ☐
- 4 ☐
- 5 ☐

5. Value Received

How well did the consulting engagement meet your objectives?

- 1 ☐
- 2 ☐
- 3 ☐
- 4 ☐
- 5 ☐

6. Additional Comments & Suggestions

Please share any feedback or suggestions for improvement:

7. Would You Recommend Us?

Would you recommend our consulting services to others?

Select 