

# IT Support Services Contract

This IT Support Services Contract ("Agreement") is made and entered into as of [Date], by and between:

**Client Name:** [Client Name]

**Address:** [Client Address]

and

**Service Provider:** [Provider Name]

**Address:** [Provider Address]

## 1. Scope of Services

The Service Provider shall provide the following IT support services to the Client:

- On-site and remote troubleshooting
- Hardware and software installation and maintenance
- Network configuration and monitoring
- Data backup and recovery solutions
- IT consulting and technical support

## 2. Term

The term of this Agreement shall commence on [Start Date] and continue until [End Date or "terminated by either party as stated herein"].

## 3. Fees and Payment

The Client agrees to pay the Service Provider as follows:

- Rate: [Hourly/Monthly/Project-based Fee]
- Payment Due: [e.g., 30 days from invoice date]

## 4. Confidentiality

Both parties agree to maintain confidentiality of all proprietary information and not disclose such information to any third party without prior written consent.

## 5. Limitation of Liability

The Service Provider shall not be liable for any indirect, incidental, or consequential damages arising from the provision of services under this Agreement.

## 6. Termination

Either party may terminate this Agreement with [number] days' written notice to the other party.

## **7. Governing Law**

This Agreement will be governed by and construed in accordance with the laws of [State/Country].

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Client Signature

Date: \_\_\_\_\_

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Service Provider Signature

Date: \_\_\_\_\_