

Clinic Waiting Time Feedback Questionnaire

Date of Visit

Department/Clinic Visited

Time of Arrival

How long did you wait before being attended to?

Less than 15 minutes 15-30 minutes 30-60 minutes More than 60 minutes

Do you think the waiting time was reasonable?

Yes No

How satisfied are you with the waiting time?

Your suggestions

What can we do to improve your waiting experience?

Name (Optional)

Email (Optional)