

Patient Experience Survey

General Information

Date of Visit

MM/DD/YYYY

Department Visited

e.g. Cardiology

About Your Experience

How would you rate your overall experience?

- ☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Were the healthcare staff courteous and helpful?

- ☐ Yes
☐ No

Did you feel your concerns were listened to?

- ☐ Yes
☐ No

How would you rate the clarity of information provided to you?

- ☐ Poor
☐ Fair
☐ Good
☐ Excellent

Facility

How clean was the facility?

- ☐ Poor
☐ Fair
☐ Good
☐ Excellent

How long did you wait before being seen?

Select

Additional Comments

Please tell us about anything we could do to improve your experience.

Your comments