

Data Center Incident Response Checklist

1. Detection & Identification

- Confirm incident alert/notification received
- Identify affected systems, devices, or areas
- Document date, time, and nature of incident

2. Initial Response

- Notify Incident Response Team members
- Inform Data Center Manager and relevant stakeholders
- Assess severity and potential impact

3. Containment

- Isolate affected systems or zones (if necessary)
- Preserve evidence/logs
- Implement temporary fixes to limit spread/damage

4. Investigation & Analysis

- Collect detailed information (logs, surveillance, audits)
- Determine incident root cause
- Assess damage and affected assets

5. Eradication

- Remove threats or unauthorized access
- Patch vulnerabilities or misconfigurations
- Sanitize compromised devices/systems

6. Recovery

- Restore systems and services to normal operation
- Monitor affected systems for reoccurrence
- Communicate with stakeholders regarding status

7. Post-Incident Activities

- Conduct incident debrief/review meeting
- Document lessons learned and update procedures

- Prepare and submit incident report

Note: This is a sample checklist. Customize as needed for your specific data center procedures and requirements.