

# Multi-Factor Authentication Policy for Telecommuters

## 1. Purpose

The purpose of this policy is to establish requirements for Multi-Factor Authentication (MFA) for all telecommuters accessing company systems, data, or networks from remote locations to ensure the security of organizational resources.

## 2. Scope

This policy applies to all employees, contractors, and third-party personnel who telecommute and require access to the organization's systems, applications, or data remotely.

## 3. Policy

- MFA Requirement:** All remote access to company systems must be authenticated using MFA. This includes, but is not limited to, VPN, email, corporate applications, and cloud services.
- Accepted MFA Methods:**
  - Authenticator app (e.g., Google Authenticator, Microsoft Authenticator)
  - Hardware security token
  - SMS/Phone call verification
  - Biometric authentication (where supported)
- Password Policies:** Users are required to use strong and unique passwords in combination with MFA.
- Device Security:** Devices used for MFA must be secured with a password or biometric lock.
- Reporting:** Any suspected breach or compromise of authentication devices must be reported to IT immediately.

## 4. Roles and Responsibilities

Role	Responsibilities
Telecommuters	Comply with MFA policy and report lost or compromised authentication devices.
IT Department	Implement, monitor, and support MFA technologies; provide user support and awareness training.
Managers	Ensure team compliance and address non-conformance.

## 5. Enforcement

Failure to comply with this policy may result in disciplinary action, including suspension of access privileges, and where appropriate, legal action.

## 6. Policy Review

This policy will be reviewed annually by IT Security to ensure its effectiveness and relevance.

## 7. Acknowledgment

All telecommuters must acknowledge their understanding and acceptance of this policy prior to remote access being granted.