Order Processing Workflow Architecture Sample

① Order Placement

Customer submits an order via the online store or sales channel.

② Order Validation

System validates order details, inventory availability, and payment authorization.

③ Order Fulfillment

Warehouse receives order for picking, packing, and preparing shipment.

④ Shipping

Logistics partner collects package; tracking number is generated and provided to customer.

⑤ Delivery & Confirmation

Order is delivered to the customer; delivery confirmation is updated in the system.

⑥ Post-Sale Support

Customer receives customer support for issues, returns, or feedback.