

Quality Objectives and Scope Template

IT Project

1. Project Overview

[Brief description of the project and main deliverables]

2. Project Scope

- [List of features, functions, and boundaries included in the project]*
- [Out-of-scope items and exclusions]*

3. Quality Objectives

Objective	Success Criteria / Metrics	Responsible
<i>[e.g. Ensure 99.9% system availability]</i>	<i>[e.g. Uptime monitoring reports]</i>	<i>[e.g. IT Operations Lead]</i>
<i>[e.g. Deliver all features with zero critical defects]</i>	<i>[e.g. Defect tracking results at release]</i>	<i>[e.g. QA Manager]</i>

4. Exclusions

- [List anything specifically NOT included in this project]*

5. Assumptions and Constraints

- [Key assumptions about resources, timelines, technologies, etc.]*
- [Constraints such as budget, compliance, integration requirements, etc.]*

6. Approval

Name	Role	Signature	Date