

Technology Operations Recovery Timeline Sample

Overview

This document provides a sample timeline for recovering critical technology operations following an outage or disaster event.

Recovery Milestones

Phase	Objective	Estimated Duration
Assessment	Identify impacted systems, assess damage and initiate recovery procedures.	0 - 2 hours
Communication	Notify stakeholders, users, and response teams with updates.	0 - 3 hours
Restoration	Restore critical systems, infrastructure, and applications.	2 - 12 hours
Validation	Test recovered systems for full functionality and data integrity.	12 - 18 hours
Resumption	Resume normal operations and monitor for stability.	18 - 24 hours

Sample Timeline

- **0:00** – Incident detected. Response team mobilized.
- **0:30** – Initial assessment completed. Priority systems identified.
- **1:00** – Key stakeholders notified. Situation updates initiated.
- **2:00** – Begin restoration of critical infrastructure.
- **8:00** – Core systems are operational; secondary systems queued for recovery.
- **14:00** – System validation and integrity testing underway.
- **18:00** – All primary applications restored and validated.
- **24:00** – Resumption of full technology operations.

Key Considerations

- Prioritize recovery based on business impact and criticality of systems.
- Maintain clear and timely communication among all stakeholders.
- Continuously review and update recovery plans based on lessons learned.