

# Technology Operations Recovery Timeline Sample

## Overview

This document provides a sample timeline for recovering critical technology operations following an outage or disaster event.

## Recovery Milestones

Phase	Objective	Estimated Duration
Assessment	Identify impacted systems, assess damage and initiate recovery procedures.	0 - 2 hours
Communication	Notify stakeholders, users, and response teams with updates.	0 - 3 hours
Restoration	Restore critical systems, infrastructure, and applications.	2 - 12 hours
Validation	Test recovered systems for full functionality and data integrity.	12 - 18 hours
Resumption	Resume normal operations and monitor for stability.	18 - 24 hours

## Sample Timeline

- 0:00 – Incident detected. Response team mobilized.
- 0:30 – Initial assessment completed. Priority systems identified.
- 1:00 – Key stakeholders notified. Situation updates initiated.
- 2:00 – Begin restoration of critical infrastructure.
- 8:00 – Core systems are operational; secondary systems queued for recovery.
- 14:00 – System validation and integrity testing underway.
- 18:00 – All primary applications restored and validated.
- 24:00 – Resumption of full technology operations.

## Key Considerations

- Prioritize recovery based on business impact and criticality of systems.
- Maintain clear and timely communication among all stakeholders.
- Continuously review and update recovery plans based on lessons learned.