

Customer Service Interview Evaluation

Candidate Name

Position

Date

Interviewer

Interview Evaluation

Communication Skills

1 2 3 4 5

Problem Solving

1 2 3 4 5

Customer Focus

1 2 3 4 5

Professionalism

1 2 3 4 5

Strengths

Areas for Improvement

Comments

Overall Recommendation

Select

Interviewer Signature

Date

