

# Multimodal Freight Forwarding Terms and Conditions

## Document Sample

### 1. Definitions

- **Carrier:** The party in charge of the physical carriage of goods.
- **Freight Forwarder:** The company arranging transportation of goods under these terms.
- **Customer:** The party requesting freight forwarding services.
- **Goods:** All merchandise described in the contract of carriage.
- **Multimodal Transport:** Carriage of goods by at least two different modes of transport.

### 2. Scope of Application

These terms apply to all services provided by the Freight Forwarder for the carriage, storage, or handling of goods under a single contract involving multiple modes of transport.

### 3. Freight Forwarder's Obligations

1. Arrange the safe and timely transport of goods as per customer instructions.
2. Provide relevant transportation documents, including multimodal transport bill of lading.
3. Notify the customer of any incidents impacting delivery timelines.

### 4. Customer's Obligations

1. Provide accurate shipping instructions, documentation, and contact information.
2. Pack and label goods appropriately for multimodal transport.
3. Pay all applicable charges on time.

### 5. Liability

- The Freight Forwarder's liability for loss or damage to goods is limited according to applicable international conventions and/or national laws.
- The Freight Forwarder is not liable for delays caused by force majeure, acts of government, or other circumstances beyond its control.

### 6. Insurance

Unless expressly agreed in writing, insurance for the goods must be arranged by the customer at their own cost.

### 7. Claims and Time Limits

1. Claims for loss or damage must be submitted in writing within 14 days of delivery.
2. No action may be brought against the Freight Forwarder after 9 months from the date the goods were delivered or should have been delivered.

## **8. Charges and Payment**

1. All charges are due and payable as agreed in the contract.
2. Freight Forwarder reserves the right to withhold delivery pending payment of outstanding charges.

## **9. Governing Law and Jurisdiction**

These terms are governed by and construed in accordance with the laws of the country where the Freight Forwarder is established. Disputes shall be subject to the exclusive jurisdiction of the competent courts therein.

## **10. Miscellaneous**

- If any provision of these Terms is held invalid, the remainder will remain in effect.
- No waiver of any provision is binding unless made in writing.

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*This is a sample document. Actual terms may vary.*