

# Mishandled Baggage Coverage Replacement Policy

## Policy Number:

## Policyholder Details:

- Name: \_\_\_\_\_
- Address: \_\_\_\_\_
- Contact Number: \_\_\_\_\_
- Email Address: \_\_\_\_\_

## Coverage Summary

- Covered Loss: Mishandled, lost, or unreturned checked baggage during travel
- Coverage Limit: \$ \_\_\_\_\_
- Effective Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_
- Expiry Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## Policy Terms and Conditions

1. This policy provides reimbursement for expenses incurred due to the mishandling, loss, or delay of checked baggage while traveling.
2. The maximum liability is limited to the sum specified under "Coverage Limit".
3. The policyholder must submit a formal claim along with necessary documentation, including proof of travel and receipts for replacement items.
4. Claims must be submitted within 30 days from the date of the incident.
5. The insurer reserves the right to verify all information provided in the claim form before disbursing funds.

## Exclusions

- Baggage delayed for less than 24 hours.
- Loss due to negligence, confiscation, or prohibited items.
- Pre-existing damage or wear and tear of items.

## Claim Procedure

1. Notify the airline and obtain a written report of mishandling.
2. Complete the official claim form provided by the insurer.
3. Submit the following documents:
  - Proof of travel (boarding pass, ticket)
  - Airline mishandling report
  - Receipts for replacement purchases
  - Photo identification

4. Send all documents to: \_\_\_\_\_

## Contact Information

- Policy Issuer: \_\_\_\_\_
- Address: \_\_\_\_\_
- Customer Service: \_\_\_\_\_

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

\_\_\_\_\_  
Authorized Signature