

Hotel Guest Satisfaction Survey

Guest Information

Name (optional):

Email (optional):

Room Number (optional):

Overall Satisfaction

How satisfied were you with your stay?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Rate the following aspects

Cleanliness:

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Staff Service:

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Room Comfort:

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Facilities:

☐ 1

☐ 2

☐ 3

☐ 4

☐ 5

Value for Money:

☐ 1

☐ 2

☐ 3

☐ 4

☐ 5

Additional Comments

What could we improve?

Other comments or suggestions: